



ISO CERTIFIED SRC, SUPPORTING ENTREPRENEURIAL SUCCESS THROUGH DELIVERY OF QUALITY PRODUCTS

The Scientific Research Council (SRC), an agency responsible for the implementation of science and technology projects that support the socio-economic development of Jamaica, has obtained the prestigious ISO 9001:2000 certification of its Quality Management System.

The SRC was certified after being appraised by ISOQAR Inc., an internationally accredited certification body. The scope of the certification encompasses “the provision of scientific and technological solutions through consultancy services, technical advice, training and technology transfer for natural resource development, tissue culture, food and wastewater”.



Mrs. Marcia Henry, Manager, Project and Quality Management Systems, SRC (left) and Dr Audia Barnett, Executive Director, SRC (centre) accepts ISO 9001:2000 certification from Mr. John Hopkinson, External Auditor, ISOQAR Inc. at the recently held launch of the Scientific Research Council's certification mark and ISO certification at the Terra Nova All Suite Hotel

Achieving ISO Certification is indeed a milestone for the SRC, as only a few organizations in Jamaica have, so far, accomplished this esteemed award. This achievement further demonstrates the SRC's relentless commitment to excellence in delivery of its services. Periodic audits by ISOQAR Inc. will ensure that consistency is maintained in procedures, that there will be continuous improvement in efficiency and communication, and reduction in waste for maximum customer satisfaction. This 'fits hand in glove' with the Council's Quality Policy of Commitment to Customer Satisfaction, Continuous improvement and Communication.

A requirement for succeeding in the global market is to ensure that the proper systems and procedures are in place to support production and administrative efficiencies and customer satisfaction for sustained profitability. This increases the attractiveness of products and technologies developed by the SRC and transferred to entities for commercialization by its subsidiary, Marketech Limited. The SRC being ISO 9001:2000 certified is better able to support SME's and all its customers, as it is confident that requirements necessary for the provision of quality goods and services are in place.